Legal Aid Manitoba 41st Annual Report 2012/2013







Legal Aid Manitoba L'Aide Juridique du Manitoba

FORTY-FIRST ANNUAL REPORT LEGAL AID MANITOBA Fiscal Year Ending March 31, 2013

The Honourable Andrew Swan Minister of Justice Attorney General Room 104 – Legislative Building Winnipeg MB R3C 0V8

Dear Sir:

Pursuant to Section 28 of the *Legal Aid Manitoba Act*, I am pleased to submit the Forty-First Annual Report for the year ending March 31, 2013.

Detailed statistical information relating to clients, cases and costs is included. The report of the Auditor General and financial statements are attached. Also included is the Audited Statement of Compensation Paid to Council Members and Employees and the Statement of Private Bar Fees and Disbursements in excess of \$50,000 in accordance with Section 2 and 4 of the *Public Sector Compensation Act.*

Respectfully submitted,

TIMOTHY VALGARDSON Chair Legal Aid Manitoba Management Council

Letter to the Minister

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LEGAL AID MANITOBA

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Message from the Chair and Executive Director

We take the opportunity this year to remind our stakeholders, and ourselves, that our goal is to provide quality legal advice and representation to eligible low-income individuals and groups. We are mindful of the daily influx of people in desperate need of our assistance. This annual report covers changes we have made to improve our financial management and increase efficiencies through refining our processes and implementing new initiatives.

Our focus is to provide increased access to justice for Manitobans. To that end we have worked with Justice Innovation, the courts, the private bar, our staff and other stakeholders on several access to justice initiatives including:

a) Providing assistance to the courts in Winnipeg, Pine Falls and some Northern courts to decrease the amount of time it takes to process and appoint, if appropriate, legal counsel for accused that may be eligible for legal aid. This has resulted in dramatic decreases in the amount of remands and the length of dockets in these selected courts.

b) Implementing changes to the certificate issuance process to remove unnecessary barriers to applicants.

c) Streamlining the financial review process to remove unnecessary barriers to clients and allow legal counsel to work more effectively.

d) Providing duty counsel for a new Manitoba Justice mental health court initiative.

e) Returning to full service duty counsel (FSDC) in rural courts. FSDC provides fast, efficient service to a wider range of clients while assisting the court system with decreasing the amount of time an accused spends within the justice system before a case concludes.

f) Supporting private bar with establishing law offices in rural/remote areas such as Norway House where private bar can provide economical services for legally aided clients. Support in this case refers to allowing private bar to keep clients that they generate through the provision of duty counsel services. g) Completing the transition to smaller, conflict-free community offices that provide full service to clients. Efficiencies have been achieved by reducing administrative tasks related to intake and, in Winnipeg, to duty counsel. The creation of the Criminal Duty Counsel Office in Winnipeg has allowed the criminal community law centres to focus on certificate work while reducing conflicts that used to arise as a function of duty counsel.

h) Issuing a new certificate type that allows counsel to act as a "friend of the court". This initiative has been particularly helpful to proceedings where the accused may be unrepresented or where the case may have unique complexities.

i) Augmenting the Poverty Law Unit to include another paralegal and extending the number of clients that this office can service.

This past year, we saw:

a) The appointment of a new Chair of Management Council;

b) The first steps in moving to a paperless environment;

c) The commencement of an operational review of all of our administrative and community legal offices; and

d) The conclusion of collective bargaining with our staff lawyers association.

On the funding front, we continue to feel the effects of the 2008 economic downturn and the impact of the 2011 flood which has significantly strained Manitoba Government resources. Funding from the Manitoba Law Foundation continues to be below normal levels as a result of low interest rates. Federal funding contribution for criminal legal aid has diminished from 50% in 1974 to 17% this fiscal year.

Despite significant funding challenges, Legal Aid Manitoba remains one of the most robust plans in Canada with a commitment from Government to maintain existing services. We thank our staff and private bar partners for their dedication and commitment in these challenging times.

Management Council



Back row (from left to right): Ernie Blais, Rose Buss, Diane Stevenson, Kim Milne, Wendy Whitecloud Front row: Tim Valgardson, James McLandress, Herbert Peters, Luis Martinez

Tim Valgardson, Chair (effective December 2012)

Mario Santos, B.A., LL.B., Chair Barrister & Solicitor (October 2012)

Wendy Whitecloud, Vice-Chair Director, Academic Support Program, Faculty of Law, University of Manitoba

Ernie Blais

Rose Buss

Luis Martinez

James McLandress Barrister & Solicitor Blairgowrie Consulting, Ltd.

Kim Milne

Herbert Peters Barrister & Solicitor Managing Partner; Aikins MacAulay & Thorvaldson, LLP

Diane Stevenson Barrister & Solicitor Stevenson & Desrochers Law Corporation

Management Council Committees

Advisory

Dianna McGavin, Chair Edward G. Rice, Vice-Chair Estelita Dugque Antonio Bob Godin Christian Monnin Anna Pazdzierski Amanda Sansregret Mary Troszko Janelle Wagner Gerri Wiebe

Appeals - Client

James McLandress, Chair Rose Buss Luis Martinez

Appeals - Taxation

Diane Stevenson, Chair Kim Milne Wendy Whitecloud

Finance/Audit/Human Resources

Luis Martinez, Chair Kim Milne Ernie Blais Tim Valgardson (ex-officio)

Governance

Herbert Peters, Chair James McLandress Luis Martinez Tim Valgardson (ex-officio)

Policy Services

Wendy Whitecloud, Chair Rose Buss Kim Milne Tim Valgardson (ex-officio)

Executive Management Committee

Gil Clifford Executive Director

Sam Raposo Deputy Executive Director

Bruce Gammon Legal Director

Robin Dwarka Director of Finance

Peter Kingsley Senior Area Director

Regional Directors

Cathy Sherman Winnipeg

Lorne Giesbrecht Westman

Therese Koturbash Parklands

Theresa McDonald Northlands

Legal Aid Manitoba exists to provide access to justice for vulnerable persons. Whether that is a child-rearing spouse living on welfare while their wealthy former partner stalls and refuses to provide child support; a mentally challenged person being evicted from assisted-living accommodation because of an antagonistic neighbour's noise complaints; or an innocent person charged with a notorious criminal offence facing the power of the coordinated resources of police, forensic scientists and experts, wiretap, search warrants, and ultimately powers of physical restraint and imprisonment pending trial. When courts consider and decide the meaning of laws that apply to us all legal aid ensures they hear, and take into account, the interests and circumstances of lowincome persons.

Purpose

The right to a fair and public hearing, before an impartial decision maker, based only on reliable evidence legally obtained, is a hallmark of the rule of law in a free and democratic society. Access to justice for low-income, and otherwise vulnerable, persons affords all people in Manitoba the comfort of knowing we have done our best to ensure justice is done, and is seen to be done.

Sophonow, Milgaard, Morin, Marshall, Driskell, Unger, names representative of all who have spent weeks, months, and sometimes years, wrongfully imprisoned, remind us that wrongful convictions occur even when experienced lawyers try diligently to ensure fairness, and to effectively challenge and test Crown evidence.

The need for a lawyer to ensure a fair trial, and test evidence, is equally important when one person brings a wealth of resources to bear on a low-income person in family or civil courts. Persons with little or no financial resources, and those with limited ability to present a legal case, are peculiarly vulnerable to injustice in our adversarial system.

History

From its earliest days, ensuring access to justice for persons unable to afford a lawyer is a proud tradition in the legal profession. Lawyers in Manitoba have a long history of providing access to justice for lowincome people on a pro bono (free), or on a reduced fee, basis.

As early as 1938, members of the Law Society of Manitoba organized an "Indigent Suitors Committee" to provide legal services to people who could not afford a lawyer (mostly in family matters). The "Legal Aid Committee on Criminal Matters" followed just over a decade later.

Need for services grew rapidly in the 1960's and by January 29, 1969, increasing demand led to a roster of private bar lawyers (paid \$50.00 a day) to act as "Legal Aid Duty Counsel" at criminal intake court. On July 27, 1971 the Government of Manitoba passed legislation to set up a formal legal aid plan. Funding through an equal cost-sharing agreement between the Federal and Provincial governments, supplemented by a grant from interest generated on lawyers' trust accounts, was in place by March 31, 1974.

The head office of the Legal Aid Services Society of Manitoba opened August 24, 1972 and the first staff office formally opened at 95 Isabel Street on Thursday, November 16, 1972. The first Chair of the Board Ronald Meyers, QC, and board member Roland Penner, QC, co-chaired the opening. Norm Larsen, was the first Acting Senior Attorney, Will Hechter and Charles Birks, Staff Attorneys, and articling students Lea Duval and Norman Sundstrom provided necessary support.

The Canadian Charter of Rights and Freedoms in 1982, spurred the creation of a law centre dedicated to public interest cases. The contribution of the Public Interest Law Centre to all people in Manitoba is substantial.

Today Legal Aid Manitoba is a corporation created by the *Legal Aid Manitoba Act*, independent of government, for the purpose of providing quality legal service and representation to low-income people in Manitoba. In 2005, Legal Aid Manitoba, with the coming into force of new legislation, formally took up the name "Legal Aid Manitoba", and its Board of Directors was replaced by a Management Council with a Chair and Vice-Chair appointed by the Lieutenant Governor in Council.

Legal Aid Manitoba operates on a mixed service model in which both private bar lawyers, and staff lawyers, provide service to our clients. Legal Aid Manitoba is considered to be one of the best programs in Canada. With very modest funding by comparison to other plans, a wide range of essential services is provided to as many eligible people as possible. Dedicated work by Legal Aid Manitoba's civil service staff, and reduced fees accepted by private bar lawyers in some very difficult times, have underwritten Legal Aid Manitoba's ability to continue providing quality legal services.

The Road Ahead

Legal Aid Manitoba authorizes and oversees provision of counsel for 25,000 certificate cases and assistance on 50,000 other requests per year, including duty counsel and bail services at intake courts throughout the province. Our resources are easily overwhelmed by increasingly complex court cases and growing costs. Lawyers doing legal aid work always accept reduced fees but experts and private legal support services usually do not. Legal Aid Manitoba makes difficult decisions every day about how to provide the services necessary to ensure complex cases are properly funded, and fairly tried, in a context where further services to one case will result in no services for one, or sometimes several, other cases.

In its 40th year, Legal Aid Manitoba is actively participating in efforts to find and implement creative initiatives to bring greater efficiency to the justice system, without damaging its effectiveness. Legal Aid Manitoba is at the forefront of many such initiatives. Legal Aid Manitoba has had significant involvement in innovations that will:

- Provide the courts with better information on the status of applications;
- Implement video conferencing that connects lawyers, clients, and courts in remote locations;
- Allow staff to perform more efficiently, ensuring resources are not needlessly wasted;
- Provide faster legal advice and on-demand translation services to arrested persons;
- Identify and coordinate efforts to overcome needless inefficiency in court processes; and,
- Develop capacity to deal with electronic documents and police disclosure.

The challenges of attempting to reform an integrated, and adversarial, justice system are not small. Legal Aid Manitoba is proud to be one of many partners working for real improvement. In this context, it is important to note with appreciation the funding provided by Justice Canada (reduced from 50% in 1974 to approximately 15% of total cost today), the Manitoba Law Foundation (approximately 3% of total cost), client contributions (6% of total cost) and the bulk of our funding (approximately 76% of total cost) provided by the Government of Manitoba. This funding allows Legal Aid Manitoba to continue the vital work of providing access to justice in an accountable and effective manner.

40 Years Strong

Legal Aid Manitoba is 40 years strong, working alongside vulnerable people in Manitoba to ensure fairness and justice, so all people in Manitoba can have confidence that justice is done, and is seen to be done.



Tim Valgardson, Chair of Management Council celebrating LAM's 40th Anniversary

40 Years of Service

Strategic Plan

In the fall of 2012, Management Council and the Executive Management Committee embarked on the process of updating Legal Aid Manitoba's (LAM's) strategic plan. Through the strategic planning process, seven areas of strategic focus were identified to improve service delivery over the next five years (2013/14 to 2017/18):



Next Steps

Within the strategic plan, each area of strategic focus includes specific goals, actions and timelines. LAM will complete a companion annual business plan for 2013/14 to ensure the execution of the strategic plan.

The *Public Interest Disclosure (Whistleblower Protection) Act* came into effect in April 2007. This law gives employees a clear process for disclosing concerns about significant and serious matters (wrongdoing) in the Manitoba public service, and strengthens protection from reprisal. The Act builds on protections already in place under other statutes, as well as collective bargaining rights, policies, practices and processes in the Manitoba public service.

Wrongdoing under the Act may be: contravention of federal or provincial legislation; an act or omission that endangers public safety, public health or the environment; gross mismanagement; or, knowingly directing or counselling a person to commit a wrongdoing. The Act is not intended to deal with routine operational or administrative matters.

A disclosure made by an employee in good faith, in accordance with the Act, and with a reasonable belief that wrongdoing has been or is about to be committed is considered to be a disclosure under the Act, whether or not the subject matter constitutes wrongdoing. All disclosures receive careful and thorough review to determine if action is required under the Act, and must be reported in a department's annual report in accordance with section 18 of the Act.

There were no disclosures under section 10 or section 14 of the *Whistleblower Protection Act* during the period between April 1, 2012 and March 31, 2013. The activity under this Act is set forth in the disclosure reporting matrix below:

Information required annually (per section 18 of the Act)	Fiscal year 2012/13
The number of disclosures received and the number acted on and not acted on. subsection 18(2)(a)	NIL
The number of investigations commenced as a result of a disclosure. subsection 18(2)(b)	NIL
In the case of an investigation that results in a finding of wrongdoing, a description of the wrongdoing and any recommendations or corrective actions taken in relation to the wrongdoing, or the reasons why no correction action was taken.	NIL
subsection $18(2)(c)$	

subsection 18(2)(c)

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Bruce Gammon Legal Director & Designated Officer under the *Whistleblower Protection Act* Legal Aid Manitoba

Whistleblower Protection Act

	Supervising Attorney	Staff Lawyer	Paralegal	Articling Student	Support Staff	Total
Winnipeg Offices:						
Agassiz CLC	1	2	0	1	3	7
Child Protection Law Office	1	1	1	1	2	6
Criminal Duty Counsel Office	1	6	0	0	1	8
Phoenix CLC	1	4	0	1	3	9
Prairie CLC	1	2	0	1	3	7
Public Interest Law Centre	1	2	2	2	2	9
Regency CLC	1	3	0	1	3	8
Riel CLC	1	4	0	1	3	9
Riverwood CLC	1	4	0	1	3	9
University Law Centre	0	0	0	0	1	1
Willow CLC	1	3	0	1	3	8
Outlying Offices:						
Amisk CLC, Dauphin	1	2	1	0	2	6
Kelsey CLC, The Pas	1	1	0	0	2	4
Northlands CLC, The Pas	1	0	0	2	2	5
Parklands CLC, Dauphin	1	2	2	0	2	7
Thompson CLC, Thompson	1	1	1	0	2	5
Westman CLC, Brandon	1	2	1	0	2	6
All Community Law Centres	16	39	8	12	39	114

Community Law Centre (CLC) Statistics



Service Delivery Volumes	2012/20	13	2011/2	2012
Application Services				
Applications Received ¹		33,286		31,597
Applications Refused		7,573		7,934
Legal Matters Issued (Opened Cases)				
Criminal Adult		18,495		16,885
Criminal Youth		4,160		3,682
Family		5,779		5,729
Other Civil		209		191
Total Legal Matters Issued (a) ²		28,643		26,487
LM issued to Private Bar	18,091		16,064	
LM issued to Staff	10,552		10,423	
Other Services				
Duty Counsel Assists (b)		42,854		36,178
Drop-In and Phone Assists (c) ³		17,252		8,260
TOTAL ASSISTS (a + b + c) ⁴	8	38,749		70,925
Legal Matters Closed				
Criminal Adult		17,401		15,360
Criminal Youth		3,886		3,698
Family		5,418		5,367
Other Civil		220		204
Total Legal Matters Closed		26,925		24,629
LM closed by Private Bar	16,378		14,569	
LM closed by Staff	10,547		10,060	

Notes:

1 Statistics include applications and non-initial legal matters. Non-initial legal matters are any subsequent legal matter that may attract coverage under an existing (open) client certificate. Non-initial legal matters are subject to the same eligibility criteria applied to all applications.

2 LAM uses a mixed-model service delivery system. In 2012/13, the ratio of private bar to staff services was 63:37(61:39).

3 Includes assists provided through LAM's application centres, CLCs, University Law Centre, Age & Opportunity, custody calls and general assistance calls. 4 A total of 88,749 (70,925) people were assisted either on a formal or informal basis during 2012/13. This represents an increase of 25.1% over the previous fiscal year.

For 2012/13, LAM observed increases in applications received, duty counsel assists as well as for legal matters issued. LAM began including Age & Opportunity assists, custody calls and general assistance calls in the annual report's statistics.

Sources of Funding

During 2012/2013, Legal Aid Manitoba (LAM) received funding from three sources:

- 1. Funds appropriated by the Provincial Government through Manitoba Justice.
- 2. Statutory and discretionary grants from the Manitoba Law Foundation.
- 3. Contributions from clients, costs awarded by the Court on behalf of clients, interest earned on monies invested and miscellaneous receipts.

The Government of Canada reimbursed the Province for some of the legal aid expenditures on federal criminal matters (adult and youth). The contribution agreement was renewed to March 31, 2017.

Distribution of Funding

LAM divides its budget into two general areas of direct legal service and administration. The table below shows the distribution.

Significant Pressures on LAM

- LAM's low financial guidelines continue to exclude many low-income Manitobans from accessing legal aid. The current state of the economy makes it very difficult to increase the guidelines.
- LAM is experiencing a growing volume of criminal work that is pushing up service costs and is directly responsible for this year's deficit. LAM is working with Manitoba Justice to address the increase in volume. The trend has not diminished as of the printing of this report.

Financial

Overview

	2013 (\$000's)	2012 (\$000's)
Operating Fund Revenue:		
Appropriation	\$ 29,914	\$ 28,340
Manitoba Law Foundation	1,194	886
Other ¹	1,353	1,750
TOTAL REVENUE	32,461	30,976
Operating Fund Expenses:		
Private Bar ²	12,920	10,043
Direct legal services ³	18,549	18,261
Administration ⁴	1,842	1,578
TOTAL EXPENSES	33,311	29,882
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSE	\$ (850)	\$ 1,094

¹ Other includes client and third party recoveries net of bad debt expense and collection fees.

² Private bar fees and disbursements include an accrual for cases outstanding at year end.

³ Direct legal services expenditures include salaries and benefits, travel, provision of legal services, taxation, collection and other legal expenses.

⁴ Administration includes Management Council, the Executive Management Committee, and other administrative expenses for Winnipeg.

Responsibility for Financial Reporting

The accompanying financial statements of Legal Aid Manitoba are the responsibility of management and have been prepared in accordance with the accounting policies stated in Note 2 to the financial statements for the year ended March 31, 2013.

As management is responsible for the integrity of the financial statements, management has established systems of internal control to provide reasonable assurance that assets are properly accounted for and safeguarded from loss.

The responsibility of the Auditor General is to express an independent professional opinion on whether the financial statements are fairly presented in accordance with the accounting policies stated in the financial statements. The Auditor's Report outlines the scope of the audit examination and provides the audit opinion.

Gil Clifford Executive Director Legal Aid Manitoba

August 27, 2013



INDEPENDENT AUDITOR'S REPORT

To the Legislative Assembly of Manitoba To the Management Council of Legal Aid Manitoba

We have audited the accompanying financial statements of Legal Aid Manitoba, which comprise the statement of financial position as at March 31, 2013, March 31, 2012 and April 1, 2011 and the statements of operations changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of Legal Aid Manitoba as at March 31, 2013, March 31, 2012 and April 1, 2011, and the results of its operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

500 - 330 Portage Avenue Winnipeg, Manitoba R3C 0C4 office: (204) 945-3790 fax: (204) 945-2169 www.oaq.mb.ca

Basis of Accounting

Without modifying our opinion, we draw attention to Note 2 of the financial statements which describes the basis of accounting. For the year ending March 31, 2013, Legal Aid Manitoba adopted Canadian public sector accounting standards for government not for profit organizations. This resulted in significant changes to the presentation of the financial statements as compared to the prior year. These standards were applied retrospectively by management to the comparative information in these financial statements.

Office of the Queliter General

Office of the Auditor General August 27, 2013 Winnipeg, Manitoba

LEGAL AID MAN	T 0	BA		
Statement of Financia	I P	osition		
		March 31,	March 31,	April 1,
		2013	2012	2011
ASSETS				
Current Assets				
Cash	\$	1,589,910	\$ 1,617,688	\$ 895,144
Client accounts receivable (Note 3)		168,586	196,059	246,344
Receivable from the Province of Manitoba		5,341,692	4,956,000	4,635,000
Receivable from the Government of Canada		167,450	171,896	124,541
Other receivables (Note 4)		472,454	323,444	188,308
Prepaid expenses		227,859	298,668	301,215
		7,967,951	7,563,755	6,390,552
Capital Assets (Note 5)		441,882	414,286	203,657
Long-term receivable - charges on land (Note 6)		782,837	764,672	768,803
Long-term receivable - severance - Province of Manitoba (Note 7)		716,166	716,166	716,166
Long-term receivable - pension - Province of Manitoba (Note 14)		20,587,677	19,370,088	18,185,771
	\$	30,496,513	\$ 28,828,967	\$ 26,264,949
LIABILITIES AND NET ASSETS				
Current Liabilities				
Accounts payable	\$	5,412,708	\$ 4,424,250	\$ 4,377,871
Accrued vacation pay		1,290,514	1,192,740	1,078,918
Deferred revenue from clients		454,540	395,875	376,607
Deferred contribution from Province of Manitoba		-	-	30,000
		7,157,762	6,012,865	5,863,396
Severance liability (Note 8)		2,174,427	2,019,032	1,883,129
Provision for employee pension benefits (Note 14)		20,587,677	19,370,088	18,185,771
		22,762,104	21,389,120	20,068,900
Net Assets				
Invested in Capital Assets		441,882	414,286	203,657
Restricted Net Assets (Note 15)		78,559	78,559	78,559
Unrestricted Net Assets		56,206	934,137	50,437
		576,647	1,426,982	332,653
	\$	30,496,513	\$ 28,828,967	\$ 26,264,949

Approved by Council

milne Council Member m

Chairperson

LEGAL AID MANITOBA Statement of Operations

for the year ended March 31

	2013	2012
Revenue		
Province of Manitoba (Note 9)	\$ 29,914,138	\$ 28,239,981
Manitoba Law Foundation (Note 10)	1,194,398	885,954
Contributions from clients	890,943	867,109
Recoveries from third parties	527,652	879,307
Government of Canada	(3,228)	160,052
Judgment costs and settlements	158,893	100,461
Interest income	197	1,852
Other	39,747	41,147
	32,722,740	31,175,863
Expense		
Private bar fees and disbursements (Note 13)		
Legal Aid Certificates	12,263,131	9,362,723
Duty Counsel services	603,458	623,859
Transcripts	53,823	56,542
	12,920,412	10,043,124
Community Law Centres, Schedule 1	12,675,640	12,599,295
Public Interest Law Centre, Schedule 1	1,289,510	1,202,723
University Law Centre, Schedule 1	124,330	119,371
General and Administrative, Schedule 1	6,563,183	6,117,021
	 33,573,075	30,081,534
Excess (deficiency) of revenue over expense	\$ (850,335)	\$ 1,094,329

	emer	GAL AID MA nt of Change e year ende	s in N	let Assets			
				20	13		
		nvested in pital Assets		stricted Net Assets Note 15)		nrestricted Net Assets	Total
Balance, Beginning of Year	\$	414,286	\$	78,559	\$	934,137	\$ 1,426,982
Excess (deficiency) of revenue over expense		(99,633)		-		(750,702)	(850,335)
Capital Asset Additions		127,229		-		(127,229)	-
BALANCE, END OF YEAR	\$	441,882	\$	78,559	\$	56,206	\$ 576,647

		201	12		
	nvested in Dital Assets	tricted Net Assets Note 15)	-	nrestricted Net Assets	Total
Balance, Beginning of Year	\$ 203,657	\$ 78,559	\$	50,437	\$ 332,653
Excess (deficiency) of revenue over expense	(92,081)	-		1,186,410	1,094,329
Capital Asset Additions	302,710	-		(302,710)	-
BALANCE, END OF YEAR	\$ 414,286	\$ 78,559	\$	934,137	\$ 1,426,982

LEGAL AID MANITOBA

Statement of Cash Flow

for the year ended March 31

	2013	2012
Cash Flow Provided by (Used In) Operating Activities:		
Excess (deficiency) of revenue over expense	\$ (850,335)	\$ 1,094,329
Add items not affecting cash		
Amortization	99,633	92,081
Changes in working capital:		
Client accounts receivable	27,473	50,285
Province of Manitoba receivable	(385,692)	(321,000)
Government of Canada receivable	4,446	(47,355)
Other receivables	(149,010)	(135,137)
Prepaid expenses	70,809	2,547
Accounts payable and accrued vacation pay	1,086,232	160,202
Deferred revenue	58,665	19,268
Deferred contribution from Province of Manitoba	-	(30,000)
Charges on land	(18,165)	4,130
Long-term funding commitments - pension	(1,217,589)	(1,184,317)
Severance liability	155,395	135,903
Provision for employee pension benefits	1,217,589	1,184,317
	99,451	1,025,253
Cash Flow Provided by (Used In) Capital Activities:		
Purchase of capital assets	(127,229)	(302,709)
	(127,229)	(302,709)
Net Increase (Decrease) in Cash for the Year	(27,778)	722,544
Cash - Beginning of Year	1,617,688	895,144
Cash - End of Year	\$ 1,589,910	\$ 1,617,688

Supplemental Cash Flow Information	20	013	2012
Interest Received	\$	197	\$ 1,852

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				LEGAL /	LEGAL AID MANITOBA	OBA						
				Schedu	Schedule of Expenses	ses			SC	SCHEDULE 1		
				for the yea	for the year ended March 31	rch 31						
	Community Law Centres	aw Centres	Public Inter-	Public Interest Law Centre	Univers	University Law Centre		General and Administrative	ministrative	F	Total	
	2013	2012	2013	2012	2013	2012		2013	2012	2013		2012
Advertising	•	، ج	•	\$	\$	\$	ری ۱	23,911	\$ 25,726	\$ 23,911	↔	25,726
Amortization	48,440	44,168	2,299	2,368	8 1,886		1,886	47,008	43,659	99,633		92,081
Bad debts	1	1	1					248,660	192,762	248,660		192,762
Bank charges								2,146	2,180	2,146		2,180
Collection costs	1	1	1					13,142	6,502	13,142		6,502
Computer costs	12,514	79,007	137	2,153	3 34	4		44,610	19,260	57,295		100,421
Council expenses	1	1	1				i.	208,029	168,516	208,029		168,516
Duty counsel	202,914	240,335	4,032	2,055	5		ı.	1,841	1,524	208,787		243,913
Equipment maintenance	96,151	107,174	9,366	8,407	7 2,738		789	57,615	44,331	165,870		160,700
File disbursements	310,647	352,572	270,930	340,233	3 2,221		1,916	33,292	35,780	617,090		730,500
Library	62,066	72,946	6,007	6,896	6 158		197	2,284	1,581	73,515		81,621
Meetings	6,815	5,686	2,472	1,143	3 1,628		1,324	14,669	12,721	25,584		20,874
Office expenses	221,845	197,929	11,898	17,959	9 6,834		6,354	138,731	127,951	379,308		350,193
Office relocation	31,597	80,784	525	7977	7		,	2,497	42,457	34,619		131,237
Pension costs (Note 14)	1	1					i.	2,054,004	1,919,585	2,054,004		1,919,585
Premise costs	1,020,956	770,402	58,904	30,085	5 134	4	93	305,294	204,894	1,385,288		1,005,474
Professional fees	195,622	174,637	17,967	10,865	5 747		650	135,079	129,319	349,415		315,471
Salaries, benefits and levy	10,133,949	10,153,791	867,977	739,783	3 92,091	1 94,963	963	2,890,940	2,793,625	13,984,957		13,782,162
Severance benefits	1	1						235,958	230,614	235,958		230,614
Staff development	44,397	62,585	10,140	11,852	2		22	7,988	1,808	62,525		76,268
Staff recruitment	8,839	15,367	96	193	3 99	6	65	2,627	2,845	11,661		18,469
Telephone	108,871	112,268	8,294	10,216	6 2,723		2,508	70,283	88,753	190,171		213,745
Transcripts	22,153	27,096			- 1,442		282		1	23,595		27,378
Travel	147,864	102,549	15,466	10,521	1 11,595		8,322	22,575	20,628	197,500		142,020
TOTAL	\$ 12,675,640	\$ 12,599,295	\$ 1,289,510	\$ 1,202,723	3 \$ 124,330	0 \$ 119,371	\$ 12	6,563,183	\$ 6,117,021	\$ 20,652,663	⇔	20,038,410

1. <u>Nature of the Corporation</u>

Legal Aid Manitoba (the Corporation) was established by an Act of the Legislative Assembly of Manitoba.

The purpose of the Corporation, as set out in the Act, is to service the public interest by:

- Providing quality legal advice and representation to eligible low-income individuals;
- b) Administering the delivery of legal aid in a cost-effective and efficient manner; and
- c) Providing advice to the Minister on legal aid generally and on the specific legal needs of lowincome individuals.

The Corporation is economically dependent upon the Province of Manitoba. Other revenue sources include the Manitoba Law Foundation, individual clients, and third party agencies.

2. <u>Significant Accounting Policies</u>

a) Basis of Presentation and Transition to GNFPO

Effective April 1, 2011, the Corporation elected to adopt Canadian standards for government notfor-profit organizations ("GNFPO") including Public Sector Accounting Handbook 4200 series as issued by the Canadian Public Sector Accounting Standards Board. The accounting policies selected under this framework have been applied consistently and retroactively as if these policies had always been in effect. The following adjustments and elections were made by the Corporation on transition to GNFPO:

Reconciliation of net assets	
Net assets as at March 31, 2011, as previously reported	\$ 332,653
Impact of transitional exemptions	-
Opening net assets as at April 1, 2011 under GNFPO	\$ 332,653
Reconciliation of surplus (deficit)	
Surplus (deficit) for the year ended March 31, 2012 as previously reported	\$ 1,515,108
Adjustment to recoverable from Province of Manitoba	(272,867)
Employee pension obligation adjustment	272,867
Severance liability adjustment	(88,126)
Surplus (deficit) for the year ended March 31, 2012 under GNFPO	\$ 1.426.982

Under GNFPO, actuarial gains and losses are amortized to the liability or asset and the related expense in a systematic and rational manner over the expected average remaining service life of the related employee group. Previously, the Corporation had been recognizing the actuarial gain or loss in the year it occurred. The Corporation has elected to adopt PS2125.10 and recognize all cumulative actuarial gains and losses at the date of transition directly in accumulated surplus. As a result, there were no changes to opening net assets.

As a result of the adjustment to the employee pension obligation, the recoverable from the Province of Manitoba was increased by the same amount.

b) <u>Financial Instruments</u>

Financial assets and liabilities are initially recorded at fair value and subsequently recorded at cost or amortized cost.

Amortized cost is determined using the effective interest rate method.

Gains and losses on financial instruments subsequently measured at cost or amortized cost are recognized in the statement of revenue and expense in the period the gain or loss occurs.

c) <u>Use of Estimates</u>

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingencies at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from these estimates.

d) <u>Revenue Recognition</u>

The Corporation follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

e) <u>Recognition of Contributions from Clients</u>

Clients may be required to pay a portion or all of the legal costs incurred on their behalf by the Corporation based on the clients' ability to pay.

i) Agreements to Pay – Partial

Clients who are able to pay, sign an agreement to pay for their portion of the applicable legal costs. The amount the client is required to pay is specified on the Legal Aid Certificate. The revenue and receivable are recognized when the service is provided.

ii) Agreements to Pay – Full

Under terms of Agreements to Pay – Full, clients are required to pay all of the legal costs and an administration fee of 25% of the Corporation's cost of the case. The maximum administration fee is \$250. The revenue and receivable are recognized based on the date of the lawyer's billing which coincide with when the service is provided.

iii) Charges on Land

Charges on land are registered under section 17 of the *Corporations Act* in a land titles office against property owned by clients. The revenue and receivable are recognized at the later of the date the lien is filed or the date of the lawyer's billing which coincide with when the service is provided. Collection of these accounts in the future is dependent on the client disposing of the property or arranging for payment.

f) Allowance for Doubtful Accounts

The allowances for doubtful accounts are determined annually based on a review of individual accounts. The allowances represent management's best estimate of probable losses on receivables. Where circumstances indicate doubt as to the ultimate collectability of an account, specific allowances are established for individual accounts. In addition to the allowances identified on an individual account basis, the Corporation establishes a further allowance representing management's best estimate of additional probable losses in the remaining accounts receivable.

g) <u>Capital Assets</u>

Capital assets are recorded at cost less accumulated amortization. Amortization of capital assets is recorded on a straight-line basis over the estimated useful lives of the capital assets as follows:

- Furniture and office equipment 10 years
- Computer hardware & software 4 years
- Leasehold improvements over the term of the lease

Work in progress assets are not amortized until the asset is available to be put into service.

h) <u>Pension Plan</u>

Employees of the Corporation are pensionable under the *Civil Service Superannuation Act*. The Civil Service Superannuation Plan is a defined benefit pension plan. The Corporation accrues a provision for the liability for the employer's share of employee pension benefits, including future cost of living adjustments, based on actuarial calculations. When actual experience varies from actuarial estimates, the adjustment is amortized over the expected remaining service life of the employee group (EARSL) which is currently 15 years. Amortization commences the year following the year when the actuarial gain or loss arises.

3. <u>Client Accounts Receivable</u>

	2013	2012
Agreements to Pay – Partial	\$ 66,240 \$	58,859
Agreements to Pay – Full	464,805	496,022
	531,045	554,881
Less: Allowance for Doubtful Accounts	362,459	358,822
Client accounts receivable	\$ 168,586 \$	196,059

4. Other Receivables

	2013	2012
Court costs	\$ 287,616 \$	193,210
Child and Family Services agencies	44,487	33,559
Employment and Income Assistance	181,803	150,236
Employee advances, GST recoverable, and miscellaneous	239,012	134,918
	752,918	511,923
Less: Allowance for Doubtful Accounts	280,464	188,479
Other receivables	\$ 472,454 \$	323,444

5. <u>Capital Assets</u>

		20	13	20	2012		
	Cost		Accumulated Amortization	Cost	Accumulated Amortization		
Furniture and office equipment	\$	308,836	\$ 191,031	\$ 297,794	\$ 164,520		
Computer hardware & software		300,352	214,510	278,035	163,661		
Leasehold improvements		267,680	29,445	173,810	7,172		
	\$	876,868	\$ 434,986	\$ 749,639	\$ 335,353		
Net book value			\$ 441,882		\$ 414,286		

6. <u>Charges on Land</u>

	2013	2012
Charges on land	\$ 1,539,085 \$	1,507,663
Less: Allowance for Doubtful Accounts	756,248	742,991
Charges on land	\$ 782,837 \$	764,672

7. Long-term Receivable – Severance Benefits

The amount recorded as a receivable from the Province of Manitoba for severance pay was initially based on the estimated value of the corresponding actuarially determined liability for severance pay as at March 31, 1998. Subsequent to March 31, 1998, the Province provides annual grant funding for severance expense. As a result, the change in the severance liability each year is fully funded. The interest component related to the receivable is reflected in the funding for severance expense. The receivable for severance pay will be paid by the Province when it is determined that the cash is required to discharge the related severance pay liabilities.

8. <u>Severance Liability</u>

Effective April 1, 1998, the Corporation commenced recording the estimated liability for accumulated severance pay benefits for their employees. The amount of this estimated liability is based on actuarial calculations. The periodic actuarial valuation of this liability may determine that an adjustment is needed to the actuarial calculation when actual experience is different from that expected and/or because of changes in actuarial assumptions used. The resulting actuarial gains or losses are recognized on a straight-line basis over the expected average remaining service life (EARSL) of the related employee group. Amortization commences the year following the year when the actuarial gain or loss arises.

An actuarial report was completed for the severance pay liability as at March 31, 2013 by Ellement & Ellement Consulting Actuaries. The Corporation's actuarially determined net liability for accounting purposes as at March 31, 2013 was \$2,174,427 (2012 – \$2,019,032). The report provides a formula to update liability on an annual basis.

Severance pay, at the employee's date of retirement, will be determined using the eligible employee's years of service and based on the calculation as set by the Province of Manitoba. The maximum payout is currently 23 weeks at the employee's weekly salary at the date of retirement. Eligibility will require that the employee has achieved a minimum of 9 years of service and that the employee is retiring from the Corporation.

	2013	2012
Balance at beginning of year	\$ 1,930,906 \$	1,883,129
Benefits accrued	116,753	105,763
Interest accrued on benefits	128,018	124,851
Benefits paid	(80,563)	(94,711)
Actuarial (gain) loss	163,723	(88,126)
Balance at end of year	2,258,837	1,930,906
Unamortized actuarial gains (losses)	(84,410)	88,126
	\$ 2,174,427 \$	2,019,032

The Corporation's severance costs consist of the following:

	2013	2012
Benefits accrued	\$ 116,753	\$ 105,763
Interest accrued on benefits	128,018	124,851
Amortization of actuarial gains	(8,813)	-
	\$ 235,958	\$ 230,614

Significant long-term actuarial assumptions used in the March 31, 2013 valuation, and in the determination of the March 31, 2013 present value of the accrued severance benefit obligation were:

	2013	2012
Annual rate of return		
Inflation component	2.00%	2.00%
Real rate of return	4.00%	4.00%
	6.00%	6.00%
Assumed salary increase rates		
Annual productivity increase	0.75%	0.75%
Annual general salary increase	2.00%	2.00%
Service, merit, & promotion (SMP) – average	1.00%	nil
	3.75%	2.75%

9. <u>Revenue from the Province of Manitoba</u>

	2013	2012	
Grant	\$ 15,410,589	\$	14,453,556
Salaries and other payments	12,353,802		11,792,320
Health and post secondary education tax levy	262,958		250,281
Employer portion of employee benefits	1,774,289		1,601,324
Other government agencies	112,500		142,500
	\$ 29,914,138	\$	28,239,981

Grant revenue from the Province of Manitoba includes the Corporation's share of provisions recorded for unfunded pension liabilities.

10. <u>Revenue from the Manitoba Law Foundation</u>

	2013	2012	
Statutory grant	\$ 928,398	\$	619,954
Public Interest Law Centre	180,000		180,000
University Law Centre	86,000		86,000
	\$ 1,194,398	\$	885,954

A statutory grant, pursuant to subsection 90(1) of the *Legal Profession Act*, is received annually from the Manitoba Law Foundation. The Corporation's share under the Act is 50% of the total interest on lawyers' trust accounts as received by the Foundation or a minimum of \$1,007,629, whichever is greater. In the event that interest received by the Foundation in the preceding year, after deduction of the Foundation's operational expenses, is not sufficient to pay the statutory minimum of \$1,007,629 to the Corporation, the Act provides for pro-rata sharing of the net interest. Therefore, in the current year \$928,398 was received because earnings were below the statutory minimum.

Other grants from the Manitoba Law Foundation are received pursuant to subsection 90(4) of the *Legal Profession Act*. These grants are restricted for the Public Interest Law Centre and the University Law Centre. At March 31, 2013, all funds received through these grants have been spent in the current year.

11. <u>Commitments</u>

a) <u>Lease</u>

The Corporation rents facilities under operating leases. Unpaid remaining commitments under the leases, which expire at varying dates are:

2014	\$ 989,619
2015	878,446
2016	1,110,408
2017	1,053,292
2018	1,061,202
Thereafter	7,467,763
	\$ 12,560,730

b) <u>Private Bar</u>

Estimated total commitments for future billings on outstanding Legal Aid Certificates amount to \$1,866,000 as at March 31, 2013 (2012 – \$1,708,000).

12. <u>Related Parties Transactions</u>

The Corporation is related in terms of common ownership to all Province of Manitoba created departments, agencies and crown corporations. The Corporation enters into transactions with these entities in the normal course of business. These transactions are recorded at the exchange amount.

13. <u>Private Bar Fees and Disbursements</u>

	2013				
	Fees Disbursements		Total		
Legal Aid Certificates	\$ 11,608,602	\$ 654,5	29 \$	12,263,131	
Duty counsel services	603,458		0	603,458	
Transcripts	0	53,8	23	53,823	
	\$ 12,212,060	\$ 708,3	52 \$	12,920,412	

	2012			
	Fees	Disbur	sements	Total
Legal Aid Certificates	\$ 8,814,574	\$	548,149 \$	9,362,723
Duty counsel services	623,859		0	623,859
Transcripts	0		56,542	56,542
	\$ 9,438,433	\$	604,691 \$	10,043,124

14. <u>Provision for Employee Pension Benefits</u>

Pension costs consist of benefits accrued, interest accrued on benefits and experience (gain) loss. This liability is determined by an actuarial valuation annually with the balances for the intervening periods being determined by a formula provided by the actuary. The most recent valuation was completed as at December 31, 2012 by Ellement & Ellement Consulting Actuaries. The actuary has projected the pension obligation to March 31, 2013.

LEGAL AID MANITOBA

Notes to Financial Statements for the year ended March 31, 2013

	2013	2012
Balance at beginning of year	\$ 19,097,212 \$	18,185,771
Benefits accrued	831,051	737,439
Interest accrued on benefits	1,241,145	1,182,146
Benefits paid	(836,414)	(735,268)
Actuarial (gain) loss	1,684,192	(272,876)
Balance at end of year	22,017,185	19,097,212
Unamortized actuarial gains (losses)	(1,429,508)	272,876
	\$ 20,587,677 \$	19,370,088

The Corporation's pension costs consist of the following:

	2013	2012
Benefits accrued	\$ 831,051 \$	737,439
Interest accrued on benefits	1,241,145	1,182,146
Amortization of actuarial gains	(18,192)	-
	\$ 2,054,004 \$	1,919,585

The key actuarial assumptions were a rate of return of 6.00% (2012 - 6.00%), 2.00% inflation (2012 - 2.00%), salary rate increases of 3.75% (2012 - 3.75%) and post retirement indexing 2/3 of the inflation rate. The projected benefit method was used and the liability has been extrapolated to March 31, 2013 using a formula provided by the actuary.

The Province of Manitoba has accepted responsibility for funding of the Corporation's pension liability and related expense which includes an interest component. The Corporation has therefore recorded a receivable from the Province equal to the estimated value of its actuarially determined pension liability 20,587,677 (2012 - \$19,370,088), and has recorded revenue for 2012/13 equal to its increase in the unfunded pension liability during the year of \$1,217,580 (2012 - \$1,184,317). The Province makes payments on the receivable when it is determined that the cash is required to discharge the related pension obligation.

15. <u>Restricted Net Assets – Wrongful Conviction Cases</u>

During the fiscal year ended March 31, 2006 the Province of Manitoba approved a reallocation of \$130,000 from the Corporation's unrestricted net assets. This funding was provided for section 696 applications under the Criminal Code for wrongful conviction appeals. In the current fiscal year, the Corporation did not incur any expenses (2012 – nil) for private bar fees and disbursements related to wrongful conviction cases. The balance remaining is \$78,559.

16. <u>Public Sector Compensation Disclosure</u>

For the purposes of the *Public Sector Compensation Disclosure Act*, all compensation for employees, Management Council members, and the private bar fees and disbursements from the Corporation is disclosed in a separate statement.

17. Fair Value of Financial Instruments

The fair value of a financial instrument is the estimated amount that the Corporation would receive or pay to settle a financial asset or financial liability as at the reporting date.

Due to the redeemable nature of cash, carrying value is considered to be fair value.

The fair values of the client accounts receivable, receivable from the Province of Manitoba, receivable from the Government of Canada, other receivables and accounts payable approximates their carrying values due to their short-term maturity.

The fair value of the long-term receivable – Charges on land approximates the carrying value because it is estimated from an analysis of expected recoveries based on recent experience and discounted to reflect the time value of money.

The fair value of the long-term receivable from the Province of Manitoba – severance approximates its carrying value as the receivable includes an interest component as described in Note 7.

The fair value of the long-term receivable from the Province of Manitoba – pension approximates its carrying value as the receivable includes an interest component as described in Note 14.

The fair values of financial assets and liabilities, together with the carrying amounts shown in the balance sheet are as follows:

	201	3	2012	
Financial Asset/Liability	Carrying Amount	Fair Value	Carrying Amount	Fair Value
Cash	\$ 1,589,910	\$ 1,589,910 \$	1,617,688 \$	1,617,688
Client accounts receivable	168,586	168,586	196,059	196,059
Receivable from the Province of Manitoba	5,341,692	5,341,692	4,956,000	4,956,000
Receivable from the Government of Canada	167,450	167,450	171,896	171,896
Other receivables	472,454	472,454	323,444	323,444
Long-term receivables:				
Charges on land	782,837	782,837	764,672	764,672
Severance – Province of Manitoba	716,166	716,166	716,166	716,166
Pension – Province of Manitoba	20,587,677	20,587,677	19,370,088	19,370,088
Accounts payable	5,412,709	5,412,709	4,424,250	4,424,250

Financial risk management – overview

The Corporation has potential exposure to the following risks from its use of financial instruments:

- Credit risk;
- Liquidity risk;
- Market risk;
- Interest rate risk; and
- Foreign currency risk

The Corporation manages its exposure to risks associated with financial instruments that have the potential to affect its operating performance. The Corporation's Management Council has overall responsibility for the establishment and oversight of the Corporation's objectives, policies and procedures for measuring, monitoring and managing these risks.

Credit risk

Credit risk is the risk that one party to a financial instrument fails to discharge an obligation and causes financial loss to another party. Financial instruments which potentially subject the Corporation to credit risk consist principally of cash and accounts receivable.

The maximum exposure of the Corporation to credit risk at March 31, 2013 is:

Cash		\$ 1,589,910
Client a	ccounts receivable	168,586
Receiva	able from the Province of Manitoba	5,341,692
Receiva	able from the Government of Canada	167,450
Other re	eceivables	472,454
Long-te	rm receivables:	
•	Charges on land	782,837
•	Severance – Province of Manitoba	716,166
•	Pension – Province of Manitoba	20,587,677
		\$ 29,826,772

Cash: The Corporation is not exposed to significant credit risk as the cash is held by a large financial banking institution.

Client accounts receivable: Includes clients that contribute toward the cost of their case under the Agreements to Pay – Partial and Agreements to Pay – Full payment programs based on a contract. The Corporation manages its credit risk on these accounts receivables which are primarily small amounts held by a large client base. It is typically expected that clients will settle their account based on their payment program. The Corporation establishes an allowance for doubtful accounts that represents its estimate of potential credit losses.

Receivable from the Province of Manitoba: The Corporation is not exposed to significant credit risk as the receivable is from the provincial government.

Receivable from the Government of Canada: The Corporation is not exposed to significant credit risk as the receivable is from the federal government.

Other receivables: Includes court costs, Child and Family Services agencies, Employment and Income Assistance, and miscellaneous. The Corporation is exposed to significant credit risk related to court costs and therefore, an allowance of 95% is set up to recognize the likelihood of collection. In the case of receivables from Child and Family Services agencies and Employment and Income Assistance, they are funded through the Province of Manitoba. Miscellaneous includes employee advances, GST and other recoverable costs. Employee advances are usually paid within one month, GST is received quarterly and other recoverable costs are usually paid within 90 days of receipt of an order to pay by the courts or other authority.

Long-term receivable – charges on land: The Corporation manages its credit risk on these accounts receivables which primarily consists of small amounts held by a large client base for which payment is secured by a lien on property. The Corporation establishes an allowance for doubtful accounts that represents its estimate of potential credit losses. The allowance for doubtful accounts is calculated on a specific identification basis and a general provision based on historical experience.

Long-term receivables – severance and pension – Province of Manitoba: The Corporation is not exposed to significant credit risk as the receivables are with the provincial government.

Liquidity risk

Liquidity risk is the risk that the Corporation will not be able to meet its financial obligations as they come due.

The Corporation manages liquidity risk by maintaining adequate cash balances. The Corporation prepares and monitors detailed forecasts of cash flows from operations and anticipated investing and financing activities. Identified funding requirements are requested, reviewed and approved by the Minister of Finance to ensure adequate funding will be received to meet the obligations. The Corporation continuously monitors and reviews both actual and forecasted cash flows through periodic financial reporting.

Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates, interest rates and equity prices will affect the Corporation's income or the fair values of its financial instruments. The significant market risks the Corporation is exposed to are: interest rate risk and foreign currency risk.

Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The interest rate exposure relates to cash and accounts payable.

The interest rate risk is considered to be low on cash because of its short-term nature and low on accounts payable because they are typically paid when due.

Foreign currency risk

Foreign currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Corporation is not exposed to significant foreign currency risk as it does not have any financial instruments denominated in foreign currency.



INDEPENDENT AUDITOR'S REPORT

To the Legislative Assembly of Manitoba To the Management Council of Legal Aid Manitoba

We have audited the Statement of Compensation Paid to Council Members and Employees and the Statement of Private Bar Fees and Disbursements in Excess of \$50,000 or More of Legal Aid Manitoba for the year ended March 31, 2013. The statements have been prepared by management in accordance with Sections 2 and 4 of *The Public Sector Compensation Disclosure Act*.

Management's Responsibility for the Statements

Management is responsible for the preparation of these statements in accordance with Sections 2 and 4 of *The Public Sector Compensation Disclosure Act* and for such internal control as management determines is necessary to enable the preparation of the statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates, if any, made by management, as well as evaluating the overall presentation of the statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial information in the statements of public sector compensation of Legal Aid Manitoba for the year ended March 31, 2013 is prepared, in all material respects, in accordance with Section 2 and 4 of *The Public Sector Compensation Disclosure Act*.

500 - 330 Portage Avenue Winnipeg, Manitoba R3C 0C4 office: (204) 945-3790 fax: (204) 945-2169 www.oaq.mb.ca

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the statements which describes the basis of accounting. The statements are prepared to assist the entity to meet the requirements of Sections 2 and 4 of *The Public Sector Compensation Disclosure Act*. As a result, the statements may not be suitable for another purpose.

Office of the Audeter Alexand

Office of the Auditor General August 27, 2013 Winnipeg, Manitoba

Notes to Financial Information for the year ended March 31, 2013

1. Basis of Accounting

a) Aggregate Compensation to Council Members

The financial information discloses the amount of the payments, in aggregate, to the Council Members during the fiscal year ended March 31, 2013. The amounts are calculated in accordance with the *Public Sector Compensation Disclosure Act* of Manitoba.

b) <u>Compensation of \$50,000 or More</u>

The financial information lists employees and Council Chair who received compensation of \$50,000 or more during the fiscal year ended March 31, 2013. The amounts are calculated in accordance with the *Public Sector Compensation Disclosure Act* of Manitoba.

c) Private Bar Fees and Disbursements of \$50,000 or More

The financial information discloses every person who received \$50,000 or more during the fiscal year ended March 31, 2013 for providing legal aid. The amounts are calculated in accordance with the *Public Sector Compensation Disclosure Act* of Manitoba.

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LEGAL AID MANITOBA Statement of Compensation Paid to Council Members and Employees For the Year Ended March 31, 2013

(Prepared in accordance with Section 2 of the *Public Sector Compensation Disclosure Act*)

Paid to Council Memb	vers:			
In aggregate		\$47,804.68		
Santos, Mario	Former Council Chair	76,755.12		
Paid to employees in e	excess of \$50,000:			
Name	Po	sition	A	Amount
Bates, G.D.	Sup	pervising Attorney (Retired)	\$	187,470.73
Clifford, G.	Exe	ecutive Director		151,981.35
Kingsley, P.	Ser	nior Area Director		145,941.69
Raposo, S.	Der	outy Executive Director		145,805.73
McDonald, T.	Are	ea Director/Supervising Attorney		144,994.10
Sherman, C.	Wir	nnipeg Area Director		143,993.39
Sansregret, A.	Sup	pervising Attorney		143,743.68
Brecht, R.B.	Sta	ff Attorney		143,700.95
Gammon, G.B.	Leg	gal Director		143,661.23
Cadloff, K.A.	Sta	ff Attorney		143,368.55
Giesbrecht, L.D.	Are	ea Director/Supervising Attorney		143,131.99
Koturbash, T.M.	Are	ea Director/Supervising Attorney		141,753.39
Robinson, G.B.	Sur	pervising Attorney		141,069.12
Williams, J.B.	Dir	ector, PILC		141,069.12
Lovegrove, C.	Sur	pervising Attorney		140,748.39
Paluk, M.D.	Sur	pervising Attorney		140,643.39
Joycey, D.	Sur	pervising Attorney		140,463.39
Walker, M.	Sur	pervising Attorney		140,130.99
Woodman, R.	Sur	pervising Attorney		140,130.99
Hawrysh, G.B.	Sur	pervising Attorney		139,900.39
Pauls, C.	Sur	pervising Attorney		139,900.39
Van Schie, S.	Sta	ff Attorney		138,324.12
Libman, A.	Sta	ff Attorney		137,706.72
Dzydz, D.	Sta	ff Attorney		137,433.39
Colquhoun, L.J.	Sta	ff Attorney		137,100.99
Tailleur, L.J.	Sta	ff Attorney		137,100.99
McAmmond, J.	Sta	ff Attorney		136,937.39
MacAulay, G.G.	Sta	ff Attorney		136,793.39
Sneesby, K.	Sta	ff Attorney		131,759.54
Schwartz, B.A.	Sut	pervising Attorney		129,963.19
Paler, S.	Sta	ff Attorney		127,044.58
Kennedy, C.	Sta	ff Attorney		120,899.17
Hwozdulych, B.A.	Sta	ff Attorney		119,676.69

Name	Position	Amoun	t
Loney, A.	Staff Attorney	\$	119,229.1
Bowman, M.	Staff Attorney		117,951.4
Strang, K.	Staff Attorney		115,757.3
Tait, C.	Supervising Attorney		115,490.2
Cottam, G.	Staff Attorney		114,147.9
Horst, A.	Supervising Attorney		113,998.4
Froese, B.	Staff Attorney		109,742.2
Nygaard, D.	Staff Attorney		109,548.4
Anderson, L.	Staff Attorney		108,091.1
Aniceto, L.	Staff Attorney		105,719.1
Dowle, K.	Staff Attorney		104,757.1
Buss, B.	Staff Attorney		102,767.0
Henderson, D.	Staff Attorney		101,221.8
Craft, A.	Staff Attorney		100,481.9
Fawcett, R.	Staff Attorney		100,160.5
Ferens, M.	Staff Attorney		99,520.5
Tonge, P.	Staff Attorney		96,178.0
Pitts, H.	Supervising Attorney		90,908.7
Puranen, S.	Staff Attorney		88,997.2
Dwarka, R.N.	Director of Finance		86,698.7
Balneaves, S.	Information Technologist		86,037.2
Valcourt, G.	Information Technologist		85,474.2
Janis, R.	Staff Attorney		85,011.3
McNaught, I.	Staff Attorney		82,655.2
Mitchell, G.	Staff Attorney		80,174.9
Hanslip, M.	Staff Attorney		80,054.1
Tasche, H.	Staff Attorney		77,709.7
Liu, W.	Information Technologist		77,624.3
Mitchell, M.	Staff Attorney		74,747.0
Sieklicki, P.	Staff Attorney		73,352.9
Perchal, J.M.	Accountant		71,223.2
Wiebe, C.	Information Technologist		71,189.2
Swait, M.	Policy Analyst		66,992.9
Simpson, P.	Information Technologist		65,466.1
Clifford-Johnson, T.	Administrative Law Advocate		62,389.9
Liu, Y.	Accounting Clerk (Retired)		60,903.6
Makar, L.C.	Administrative Law Advocate		60,489.7
Settee, S.	Intake Officer		59,517.8
Drewniak, B.	Intake Officer		58,880.2
Williams, M.	Intake Officer		58,880.2
Rossnagel, J.	Payment Programs Clerk (Retired)		58,435.6
Unger, J.	Intake Officer		58,340.8

Name	Position	Amount	
Muchnik, A.	Intake Officer	\$	57,603.51
Penno, W.	Intake Officer		54,648.83
Caldwell, S.	Paralegal		53,880.34
Sinclair, M.	Staff Attorney		53,801.32
Lagimodiere, M.	Paralegal		53,622.52
Dorion, D.	Staff Attorney		53,447.52
Bakker, N.	Intake Officer		53,090.86
Settee, L.	Application Intake Assessment Officer		53,059.52
Langford, K.	Application Intake Assessment Officer		52,970.02
Beatty, M.	Application Intake Assessment Officer		52,102.32
Beens, D.	Office Manager		51,882.52
Laquette, J.J.	Paralegal		51,882.52
Maloney, M.E.	Intake Officer		51,882.52
Meade, E.	Intake Officer		51,263.42
Bracken, S.	Staff Attorney		50,542.20
Hebert, D.	Staff Attorney		50,476.18
Villanueva, C.	Legal Accounts Supervisor		50,396.73

LEGAL AID MANITOBA

Statement of Private Bar Fees and Disbursements of \$50,000 or more For the Year Ended March 31, 2013

(Prepared in accordance with Section 4 of the *Public Sector Compensation Disclosure Act*)

Zaman, Saheel \$ Robbins, Jon Sawchuk, Darren Sinder, Barry Skinner, John Van Dongen, Lori	542,743.12 400,861.04 341,308.97 317,807.96 307,199.76 294,787.66 249,630.68	Manning, Daniel \$ Wagner, Janelle Purvis, Darcy Locke, Lianne Soldier, Stacey Kreklewich, Daniel LaBossiere, Lisa	94,266.40 93,304.83 89,071.58 87,415.88 87,088.89
Sawchuk, Darren Sinder, Barry Skinner, John Van Dongen, Lori	341,308.97 317,807.96 307,199.76 294,787.66 249,630.68	Purvis, Darcy Locke, Lianne Soldier, Stacey Kreklewich, Daniel	89,071.58 87,415.88
Sinder, Barry Skinner, John Van Dongen, Lori	317,807.96 307,199.76 294,787.66 249,630.68	Locke, Lianne Soldier, Stacey Kreklewich, Daniel	87,415.88
Skinner, John Van Dongen, Lori	307,199.76 294,787.66 249,630.68	Soldier, Stacey Kreklewich, Daniel	
Van Dongen, Lori	294,787.66 249,630.68	Kreklewich, Daniel	87 088 89
	249,630.68	· · · · · · · · · · · · · · · · · · ·	07,000.09
		La Bossiona Lisa	85,379.51
Smith, Pamela	244 720 21	Labussiere, Lisa	85,034.52
Phillips, David	244,728.31	Poole, Richard	84,597.62
Ramsay, John	240,190.91	Hatherly, Jason	83,446.69
Coggan, Derek	217,434.12	Rolston, Ryan	82,831.00
Phillips, Cory	209,413.75	Wood, James	78,923.25
Harrison, Robert	190,124.67	Boucher, Nolan	76,687.64
Ostapiw, Jody	180,716.56	Glazer, Martin	76,270.75
Bueti, Katherine	173,262.99	Buisse, Leandre	74,432.57
Brodsky, Greg	170,110.28	Johnson, Frank	73,484.49
Dawson, Roy	164,083.79	Robinson, Laura	72,895.55
Gould, Matthew	159,076.13	Gladstone, Brett	71,968.74
McKay, Cameron	152,929.95	Braun, Aaron	71,290.66
Bretecher, Jacqueline	150,268.52	Wiebe, Geraldine	69,180.64
Armstrong, Bill	146,723.11	Buzza, Timothy	68,428.41
Mokriy, Don	146,388.96	Webb, Karen	68,428.30
Corona, John	146,185.66	Laham Szutiak, Michelle	67,340.34
Thatcher, Regan	144,688.32	Roitenberg, Evan	66,816.11
Walker, Tara	139,527.21	Ryzniczuk, Lynn	66,007.33
Sigurdson, Chris	137,677.71	Klein, Mandy	65,060.00
Cook, Michael	133,464.82	Gama, Vanessa	64,518.76
Bonney, Bruce	129,659.46	Bright, Michelle	64,069.79
Rice, Edward	129,206.55	Gowenlock, Karl	64,021.35
Rees, Tom	125,774.95	Richer, Philippe	63,389.69
Cellitti, Antonio	125,015.69	Friesen, Stephen	62,225.60
Champagne, Gisele	123,617.68	Gudelot, Gregory	59,893.45
Bhangu, Mandeep	123,060.76	Dunn, Catherine	59,357.48
Mariash, Theodore	120,242.45	Raffey, Matthew	58,752.25
Newman, Scott	117,649.67	Sims, Norm	58,544.73
Schaan, Chad	115,733.41	Amy, Ryan	57,792.78
Kostiuk, Jeremy	107,883.48	Bourcier, Todd	55,331.64
Antila, Crystal	107,583.13	Mayer, Douglas	53,239.05
Martin-White, Wendy	100,820.38	Lazar, Michael	52,782.03
Davids, Michael	100,773.11	Malcolm, William	52,261.88
Inness, Sarah	95,337.84	Wach, Eric	50,832.60
Simmonds, Saul	94,602.70	McCoy, Chris	50,550.01

Notes

Administration Office

4th Floor - 287 Broadway Winnipeg MB R3C 0R9 Ph: 204.985.8500 Toll-free: 1.800.261.2960 Fax: 204.944.8582

Agassiz Community Law Centre

520 - 136 Market Avenue Winnipeg MB R3B 0P4 Ph: 204.985.5230 Toll-free: 1.800.300.2307 Fax: 204.985.5237

Child Protection Law Office

300 - 287 Broadway Winnipeg MB R3C 0R9 Ph: 204.985.8560 Toll-free: 1.855.777.3753 Fax: 204.985.5224

Criminal Duty Counsel Office

100 - 287 Broadway Winnipeg MB R3C 0R9 Ph: 204.985.8500 Toll-free: 1.800.261.2960 Fax: 204.949.9216

Phoenix Community Law Centre

500 - 175 Carlton Street Winnipeg MB R3C 3H9 Ph: 204.985.5222 Toll-free: 1.855.777.3759 Fax: 204.942.2101

Prairie Community Law Centre

809 - 294 Portage Avenue Winnipeg MB R3C 0B9 Ph: 204.985.8550 Toll-free: 1.800.766.2148 Fax: 204.956.4146

Public Interest Law Centre

300 - 287 Broadway Winnipeg MB R3C 0R9 Ph: 204.985.8540 Toll-free: 1.800.261.2960 Fax: 204.985.8544

Regency Community Law Centre

200 - 393 Portage Avenue Winnipeg MB R3B 3H6 Ph: 204.985.9440 Toll-free: 1.855.777.3756 Fax: 204.947.2976

Riel Community Law Centre

410 - 330 Portage Avenue Winnipeg MB R3C 0C4 Ph: 204.985.8555 Toll-free: 1.855.777.3758 Fax: 204.774-7504

Riverwood Community Law Centre

200 - 175 Hargrave Street Winnipeg MB R3C 3R8 Ph: 204.985.9810 Toll-free: 1.855.777.3757 Fax: 204.985.8554

University Law Centre

Faculty of Law 101 Robson Hall University of Manitoba Winnipeg MB R3T 2N2 Ph: 204.985.5206 Fax: 204.985.8551

Willow Community Law Centre

102 - 433 Main Street Winnipeg MB R3C 1B3 Ph: 204.985.9732 Toll-free: 1.855.777.3760 Fax: 204.942.7362

Winnipeg Application Centre

100 - 287 Broadway Winnipeg MB R3C 0R9 Ph: 204.985.8500 Toll-free: 1.800.261.2960 Fax: 204.949.9216

Amisk Community Law Centre

202 Main Street South Dauphin MB R7N 1K6 Ph: 204.622.4660 Toll-free: 1.877.622.4660 Fax: 204.622.4679

Kelsey Community Law Centre

Box 1770, 130 - 3rd Street W. The Pas MB R9A 1L5 Ph: 204.627.4833 Toll-free: 1.800.839.7946 Fax: 204.627.4840

Northlands Community Law Centre

Box 2429, 236 Edwards Avenue The Pas MB R9A 1M2 Ph: 204.627.4820 Toll-free: 1.800.268.9790 Fax: 204.627.4838

Parklands Community Law Centre

31 - 3rd Avenue N.E. Dauphin MB R7N 0Y5 Ph: 204.622.7000 Toll-free: 1.800.810.6977 Fax: 204.622.7029

Thompson Community Law Centre

3 Station Road Thompson MB R8N 0N3 Ph: 204.677.1211 Toll-free: 1.800.665.0656 Fax: 204.677.1220

Westman Community Law Centre

236 - 11th Street Brandon MB R7A 4J6 Ph: 204.729.3484 Toll-free: 1.800.876.7326 Fax: 204.726.1732



