



## Strategic Direction



Expanding access to justice and providing fair and equal access to eligible applicants across the province



Providing client-focused, high-quality, cost-effective services while promoting innovation



Meeting the highest standards of public administration in Manitoba, including the highest standards of transparency and accountability

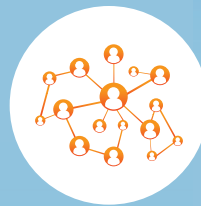


Providing more and better services in a more cost-effective way

## Operational Areas of Focus



People Management/Morale



Stakeholder Communication



Client Service



Northern/Rural Issues



Resources and Finance



Governance



Systems/Technology